EMERGENCY COMMUNICATION METHODS

West Point officials use a combination of methods for alerting the public when danger threatens. As no one application can provide alert and warning to all personnel, the system is comprised of multiple methods with the primary objective of providing you with emergency information in a clear, efficient and timely fashion.

DIALOGIC COMMUNICATOR   *(Available to all West Point personnel, on- and off-post)*

- Dialogic is a Reverse 911 mass notification system that provides a recorded telephone and/or email message. In order to receive these notifications your organization's database administrator must enter and maintain your contact information. Contact the DPTMS AT Officer (938-3650/6909) for additional information.

DESKTOP ALERT   *(Available to "@usma.edu" account holders)*

- Desktop Alert is a network-centric warning and notification tool that delivers emergency messages via an on-screen message-alert window to targeted network users. The system is managed by DPTMS and the EOC (938-6909).

WEST POINT COMMAND CHANNEL *(Available to West Point Time Warner Cable customers)*

- The West Point Command Channel provides installation information for West Point residences on Channel 23 and on Channel 8 in offices.

GIANT VOICE

- West Point has an outdoor broadcast sound system that can be heard throughout the installation similar to emergency sirens and stadium speakers. The system will be utilized for warning the post community regarding hazardous conditions and safety measures. The system provides both audible signals and public address, where spoken notifications can be easily heard by those who are outdoors.

INDIAN POINT ENERGY CENTER SIREN ALERT

- In an actual emergency, the sirens would sound at full volume for four minutes. Sirens are not a signal to evacuate, but, rather, to alert the public to tune to their local Emergency Alert System (EAS) radio or TV station for important information. Additional information can be obtained at http://www.safesecurevital.org/pdf/EPZ_booklets/Orange_EP_Guide.pdf

EMERGENCY INFORMATION HOTLINE   (938-7000)

- West Point's Directorate of Communications maintains the emergency information hotline. Recorded messages are updated regularly. This hotline is an authoritative source of West Point weather-related delays or cancellations.

EMERGENCY ALERT SYSTEM (EAS)

- The Emergency Alert System (EAS) is a nationwide method of alerting the public to natural and manmade hazards. NY-ALERT (http://www.nyalert.gov/) posts EAS messages and alerts for areas throughout the state, including West Point.

AM RADIO	FM RADIO	TV
WFAN 660	WRRV 92.7	WCBS Ch. 2
WABC 770	WHUD 100.7	WNBC Ch. 4
WCBS 880	WFAS 103.9	WNYW Ch. 5
WFAS 1230		WABC Ch. 7
WALL 1340		

MOBILE PUBLIC ANNOUNCEMENTS AND DOOR-TO-DOOR ALERTS

- In some circumsntances vehicles with public address capabilities will be used to alert personnel on West Point. In residential areas, emergency support personnel may be enlisted to conduct door-to-door alerts.